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Cc: [NCDOT - Integrated Mobility Division](#); [White, Julie A \(NCDOT\)](#)
Subject: NCDOT - IMD Passenger Assistance Techniques (PAT) Instructor Training Registration Information
Date: Tuesday, August 18, 2026 1:04:39 PM
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Dear Transit Partners,

The PAT trainings will be held **August 31-September 1 in Johnston County** and **September 2- 3 in Gaston County**.

PAT Instructor Training Description:

This two-day course includes video, handouts, a hands-on practicum, and a certificate of completion, and is designed to equip transit professionals with the knowledge to train drivers within their organizations. Training includes both classroom instruction and “hands-on” practice to address ADA regulations and requirements, passenger sensitivity, lift operation, and wheelchair securement. Participants who successfully complete the course will receive an instructor packet and certification valid for 3 years.

Locations & Registration Links:

8/31-9/1 JCATS Transit Facility, 1050 W. Noble St., Selma, NC

[PAT Instructor 8/31-9/1 JCATS - Selma](#)

9/2-9/3 Phillips Center, 2031 Echo Lane, Gastonia, NC

[PAT Instructor 9/2-9/3 Phillips Center - Gastonia](#)

Class information and registration links are also available on the NCDOT-IMD Comms Hub (calendar).

To register using the NCDOT-IMD Calendar, use this link:

<https://connect.ncdot.gov/business/Transit/Pages/Transit-Communication-Hub.aspx>

Class Times for Both Locations:

Day 1 9:00 a.m. - 4:00 p.m.

Day 2 9:00 a.m. - 2:00 p.m.

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